



## ENGINEERING

### ***SHOCK REBUILD FORM***

#### **GENERAL:**

- A. FILL OUT AND SIGN THE LOWER PART OF THIS FORM. **WE MUST HAVE IT BEFORE WORK WILL BEGIN.** KEEP A COPY OF THIS FORM FOR YOUR RECORDS.
- B. PREPARATION OF SHOCKS
1. REMOVE THE SPRING, LEAVE ON THE BUMPER, ROD ENDS AND SPRING PERCH.
- C. LABEL AND PACKAGE THE SHOCKS. SHIP FREIGHT PREPAID TO:

ELFWERX ENGINEERING  
C/O SHOCK REBUILD  
9239 HOLLAND CT.  
WESTMINSTER, CO 80021

#### **PROCEDURES:**

- A. TEST ONLY:
1. ELFWERX ENGINEERING. WILL TEST ALL SHOCKS UPON ARRIVAL.
2. IF THE SHOCK IS IN THE PERFORMANCE WINDOW; YOU MAY OPT TO HAVE IT CHARGED AND RETURNED.
- B. TEST, REBUILD AND SEAL:
1. IF THE SHOCK FAILS THE PERFORMANCE TEST (A. ABOVE) THE SHOCK WILL BE COMPLETELY REBUILT TO SPECIFICATIONS AND THEN SEALED AND RETURNED.
- C. REBUILD:
1. OUR PROCEDURE WILL BE TO NOT AUTOMATICALLY REBUILD A SHOCK THAT PASSES THE PERFORMANCE TEST WITHOUT OWNER'S REQUEST. IF YOU WANT YOUR SHOCKS REBUILT REGARDLESS OF HOW THEY TEST, CHECK THE "REBUILD" LINE BELOW. (INQUIRE FOR SHOCK SERVICE INTERVAL RECOMMENDATIONS).
- D. SMALL PRINT:
1. **INDIVIDUAL DYNO READOUTS WILL NOT BE RELEASED. PERFORMANCE WINDOWS ARE AVAILABLE.**
2. THE SHOCKS WILL BE SEALED AND A RECORD WILL BE MAINTAINED OF SHOCK AND SEAL NUMBERS.
3. ALL WORK WILL BE PERFORMED TO THE HIGHEST STANDARDS. **THERE IS NO GUARANTEE OR WARRANTY OF ANY KIND ON A REBUILT SHOCK.**
4. UPON COMPLETION OF REPAIR, DYNO AND SEALING, WE WILL RUN YOUR CREDIT CARD AND SHIP YOUR SHOCKS VIA FEDEX GROUND. IF SHIPMENT OTHER THEN GROUND IS NECESSARY, ADDITIONAL POSTAGE WILL BE AT YOUR EXPENSE.

SHIP TO ADDRESS: \_\_\_\_\_

E-MAIL ADDRESS: \_\_\_\_\_

PHONE NUMBER: \_\_\_\_\_ BEST TIME TO CALL: \_\_\_\_\_

QUANTITY OF SHOCKS: \_\_\_\_\_

#### **PRICES:**

CLEANING CHARGE FOR EXCESSIVELY DIRTY SHOCK	<b>\$ 35.00</b> SET OF FOUR SHOCKS
TEST & NITROGEN CHARGE SHOCK	<b>\$ 50.00</b> EA.
STANDARD* TEST, REBUILD AND SEAL	<b>\$ 170.00</b> EA.
RETURN SHIPPING AND HANDLING	<b>\$ 35.00</b> SET OF FOUR SHOCKS

\_\_\_\_\_**REBUILD.** CHECK HERE IF YOU WISH YOUR SHOCKS REBUILT AND SEALED EVEN IF THEY ARE IN THE PERFORMANCE WINDOW.

\* STANDARD REBUILD INCLUDES ALL O-RINGS, SEALS, PISTON BANDS, VALVE STACKS, OIL, ETC. STANDARD DOES NOT INCLUDE SPHERICAL BEARINGS, SHAFTS, PISTONS, SHOCK BODIES, UPDATED SHOCK SEALING SCREWS, INTERNALS PARTS THAT HAVE BEEN ALTERED, OR ANY PART SHOWING CRASH DAMAGE. IF REQUIRED, REPLACEMENT OF THESE PARTS WILL ENTAIL AN EXTRA CHARGE.

PAYMENT INFORMATION: VISA \_\_\_\_\_ MASTER CARD \_\_\_\_\_ DISCOVER \_\_\_\_\_ AMERICAN EXPRESS \_\_\_\_\_

CARD NUMBER: \_\_\_\_\_

EXP. DATE: \_\_\_\_\_ CVV \_\_\_\_\_ BILLING ZIP: \_\_\_\_\_

NAME ON CARD: \_\_\_\_\_

OWNER' SIGNATURE \_\_\_\_\_